



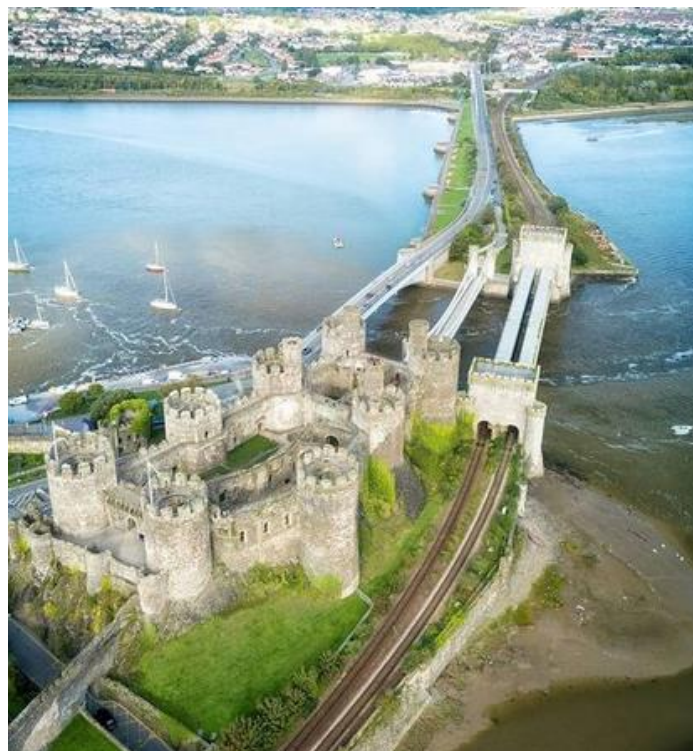
North & Mid Wales Association of Local Councils
North Wales Coast Transport Liaison Committee



Report for Transport for Wales

NORTH WALES COASTAL RAILWAY

A STATION AUDIT



Cllr Peter Morton Chair
Robert A Robinson MBE FRICS FSLCC Secretary

Dated:



CONTENTS

1. Introduction
2. Remit
3. North Wales Coast Railway Lines
4. Station Assessment Levels
5. Consultations
6. Level 1 stations
7. Level 2 stations
8. Level 3 stations
9. Executive summary

APPENDIX

- a) Map of North Coast Railways
- b) Schedule level 1 works for each station
- c) Schedule level 2 works for each station
- d) Schedule level 3 works for each station

NOTE- The Lines from Llandudno to Blaenau Ffestiniog and from Bidston to Wrexham will be covered in separate audits.



1. Introduction

This report is prepared to inform the Transport for Wales Station Audit improvement plans.

2. Remit

The remit is to present the suggestions of the North Wales Coast Transport Liaison Committee regarding station improvements to be read alongside the Dementia Report being prepared.

This report should be read alongside the Dementia Friendly Line report.

3. North Wales Coast Railway Lines

The area covered by this report (North Wales Coast Railway Lines) is shown on the maps and information at appendix A.

4. Station Assessment Levels

5. Consultations

The Committee has consulted with each of the following:

- Community representatives via the Liaison Committee
- All Local Councils in which a station is located
- Regular rail users



6. Level 1 stations

6.1 Stations in Level 1

The Stations considered to be Level 1 are listed here:

Shotton
Flint
Prestatyn
Rhyl
Abergele
Colwyn Bay
Llandudno Junction
Llandudno
Bangor
Holyhead

6.2 Minimum requirements for a Level 1 station:

The following are considered minimum requirements for each of the level 1 stations:

- a) Adequate car parking to support the numbers using the station.
- b) Adequate disabled access – where there are long ramps alternative arrangements need to be made (i.e. lifts).
- c) Shelters to a level to support usage of the station.
- d) Adequate train information on the platform and where the car park is some way from the platform also in the car park area.
- e) Adequate seating to support the usage of the station.
- f) Good clear loud speaker sound system.
- g) Timetables with clear information.
- h) Clear and adequate signage for directions.
- i) In all respects to create a Dementia Friendly environment to be included.
- j) Where there are public toilets on the station these should be Dementia and Disabled friendly.



6.3 Schedule of suggested improvements:

A schedule setting out both what is there and what is needed at each station is attached at appendix B.

7. Level 2 stations

7.1 Stations in Level 2

Stations considered to be Level 2 are listed here:

Conwy

Daganwy

Llanfairfechan

Penmaenmawr

7.2 Minimum requirements for a Level 2 station:

The following are considered minimum requirements for each of the level 2 stations:

- a) Reasonable car parking to support the numbers using the station.
- b) Adequate disabled access
- c) Shelters to a level to support usage of the station.
- d) Adequate train information on the platform
- e) Adequate seating to support the usage of the station.
- f) Good clear loud speaker sound system.
- g) Timetables with clear information.
- h) Clear and adequate signage for directions.
- i) Reasonable works to create Dementia Friendly environment to be included.

7.3 Schedule of suggested improvements:

A schedule setting out both what is there and what is needed at each station is attached at appendix C.



8. Level 3 stations

8.1 Stations in Level 3

The Stations considered to be Level 3 are listed here:

Llanfairpwll
Bodorgan
Ty Croes
Rosneigr
Valley

8.2 Minimum requirements for a Level 3 station:

The following are considered minimum requirements for each of the level 3 stations:

- a) Limited car parking where possible close to the station.
- b) Reasonable disabled access
- c) A small shelter to a level to support usage of the station.
- d) Adequate train information on the platform.
- e) Some seating to support the usage of the station.
- f) Good clear loud speaker sound system.
- g) Timetables with clear information.
- h) Clear and adequate signage for directions.
- i) Where possible to create a Dementia Friendly environment to be included.

8.3 Schedule of suggested improvements:

A schedule setting out both what is there and what is needed at each station is attached at appendix D.



9. Executive summary

From the consultations and investigations carried out the following are the key points of this report:

1. All railings at all stations (if not done) should be painted in the contrasting colour of TfW red.
2. All obstructions such as lamp posts on the platform should have a yellow or white strip around them to aid the visually impaired.
3. Timetables and notices on boards at stations needs to be reviewed and become more 'readable'. Far too small and 'cluttered'.
4. Notice boards should be lowered to 900mm from ground level for disabled to be able to access the information at each station.
5. All signage should be bi-lingual (some is not).
6. Repairs required at small coast stations should be addressed.
7. Identified works in the schedules should move forward during a normal maintenance programme.
8. Many stations look tired and need some decoration and updating. (Bangor and Conwy Station in particular).

The Committee is committed to supporting the line and is willing to help in achieving what is needed to complete the above.



APPENDIX A

Map of North Coast Railway Lines





APPENDIX B

Schedule level 1 works for each station

STATION SHOTTON (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	No car parking other than car parks within the town. Difficult to drop passengers off due to no parking bay.	Adequate.	A
2	Bus links	Bus services leave from outside the station.	There should be bus information provided at the station.	2
3	Access	Access is via stairs with lifts available.	Adequate. Stairs need to have nosings coloured in yellow or white and kept in good repair..	2
4	Lighting	Lighting in place in all areas.	For a main line and well used station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Less clutter. Boards should be 900mm from surface to underside of sign.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Seating	Many benches provided along with two waiting rooms.	Acceptable.	A
8	Shelters	All platforms have shelters	Acceptable.	A
9	Fences and railings	Handrails in serviceable condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable	No applicable	
11	Ticket machines	Ticket machines available.	New machines installed. .	A
12	Ticket Office	Not applicable	No applicable	
13	Catering facilities	Not applicable	No applicable	
14	Other	See summary for general principles		



STATION FLINT (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station. Room for cars to drop passengers to the station.	Adequate.	A
2	Bus links	Bus services leave close to the station.	There should be bus information provided at the station.	2
3	Access	Level access on each platform but no level access between platforms.	Lifts to be considered as access for disabled between platforms is not possible.	2
4	Lighting	Lighting in place in all areas.	For a main well used station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Seating	Benches provided.	Acceptable.	A
8	Shelters	All platforms have shelter for passengers.	Acceptable.	A
9	Fences and railings	In reasonable condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Ticket machine on platforms.	New machines installed.	A
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		



STATION PRESTATYN (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station with food access..	Adequate.	A
2	Bus links	Bus services leave on forecourt.	There should be bus information provided at the station.	2
3	Access	Good access with lifts available.	Adequate.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to read them as well as others.	2
6	Electronic signage	In place for all platforms and at station entrances.	Adequate.	A
7	Seating	Many benches provided.	Acceptable.	A
8	Shelters	Island platform with shelter.	Acceptable.	A
9	Fences and railings	In good condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Ticket machine on platform.	New machines installed.	A
12	Ticket Office	Not applicable.	Not applicable.	A
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		



STATION RHYL (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station.	Adequate.	A
2	Bus links	Bus services leave on forecourt. There are timetables for buses within the station area.	Adequate.	A
3	Access	Good access with lifts available.	Adequate.	A
4	Lighting	Lighting in place in all areas and better than most stations along the line.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Seating	Many benches provided along with waiting rooms.	Acceptable.	A
8	Shelters	All platforms have shelter with awnings and waiting rooms.	Acceptable.	A
9	Fences and railings	In fairly good condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Toilets provided on platform.	Toilets need to be reviewed for colour scheme.	1
11	Ticket machines	Ticket machines available.	Acceptable.	A
12	Ticket Office	A full ticket office and information desk is available.	Adequate.	A
13	Catering facilities	Catering facilities are available at the station.	Adequate.	A
14	Other	See summary for general principles Public telephone nearby.		



STATION ABERGELE (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	What is there now	Improvements suggested	Priority
1	Car Parking	<ul style="list-style-type: none">Free parkingAt the station 7 unmarked spaces and 1 disabled spaceAlso several other public car parks within 100-200 metres.	White lines needed. Road markings need redoing. Disabled space need remarking and signage. No bin in car park. Could do with additional lamp post(s).	1
2	Access (general)	<ul style="list-style-type: none">Access via car to drop off very good, direct access to small car park (westbound platform), need to use public parking areas for eastbound platform.Access by foot from town/beach area good.Pavement only on one side of railway bridge between platforms.		
3	Access (disabled)	<ul style="list-style-type: none">Westbound platform - Ramp to platform from upper (station) car park.Westbound platform – Ramp from lower (retail) car park directly onto platform.Eastbound platform – Ramp directly onto platform	New DSA lowered pavement/dropped kerb needed in corner of westbound platform car park for better wheelchair access to platform ramp.	1
4	Barriers/railings (including colours)	<ul style="list-style-type: none">Railings and barriers to ramps on westbound platform.	All barriers and railings need repainting. No railings on ramp access down to eastbound platform	1 1
5	Lighting	<ul style="list-style-type: none">Platform lighting good.Car park lit.	Possible additional lamp posts to station car park	2
6	Signage	<ul style="list-style-type: none">Station name boards, basic parking signs.Digital arrival boards on both platforms.	Lack of tourist signage Lack of practical (bus stop, toilets, refreshments etc) signage.	1 2



7	Timetables	<ul style="list-style-type: none"> No timetables present at all No clear obvious method of finding out train times 	<p>Clearly signed and obvious method to access national timetables from Abergele online, maybe via QR code?</p> <p>There are apps but when we questioned a passenger on the station, they had no idea where to look and as there were no staff to query, they had resorted to 'phoning a friend'.</p> <p>Important that timetables are available at the station.</p>	<p>2</p> <p>2</p> <p>1</p>
8	Electronic indicator boards	<ul style="list-style-type: none"> Present on westbound and eastbound platforms 		
9	Benches/seating	<ul style="list-style-type: none"> Present in parking area and both platforms. 	All painted benches/seating need repainting. Weeds need removing.	1
10	Shelters/waiting room	<ul style="list-style-type: none"> Wooden veranda style shelters on both platforms Bus stop style shelter on westbound platform 	Wooden veranda style shelters on both platforms in poor decorative condition. Would be a lovely veranda if it was painted.	1
1	Booking Office	<ul style="list-style-type: none"> No, the station is unstaffed 		
12	Ticket Machine	<ul style="list-style-type: none"> Yes 	Users of ticket machine are not protected from the elements.	2
13	Toilets	<ul style="list-style-type: none"> No working toilets within the station area at all. No signage to public toilets in the promenade area. 	<p>Open a disabled friendly toilet facility on both platforms</p> <p>Requirement for signage to public toilets in the promenade area.</p>	<p>2</p> <p>1</p>
14	Welsh/English language	<ul style="list-style-type: none"> Lack of tourist information. Basic Welsh signs present. 	Add tourist information	1
15	Station staffed or not	<ul style="list-style-type: none"> Station unstaffed. Staff replaced by CCTV. 		A
16	Other	<ul style="list-style-type: none"> Most station buildings 	Planters on platforms.	2



		<p>have been reworked for use as community use.</p> <ul style="list-style-type: none">• Overgrown and littered 'green' areas around the car park.• Tree overhanging the ramp onto the westbound platform• Overgrown and littered 'green' area between eastbound platform and beach area.• Large very overgrown area between the two running lines.	<p>Local 'Adopt your station' type scheme to improve the cosmetic appearance.</p> <p>Add litter bins & collections.</p> <p>A good cut-back of vegetation, shrubs, trees, pleasant planting scheme around the station.</p>	<p>2</p> <p>1</p> <p>1</p>
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Dated: 1st June 2021

Prepared by: County Cllr Andrew Wood



STATION COLWYN BAY (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station.	Footpath between car park area and taxi rank is too narrow and needs widening Drop kerbs in front of Ticket Office. Tactile paving for blind/visually impaired needed	2
2	Bus links	Bus services leave on forecourt.	There should be bus information provided at the station.	2
3a	Access General	Vehicle access adequate Pedestrian/disabled access is better since recent upgrade	Drop kerbs/tactile paving/pedestrian crossing in car park Signs denoting which entrance doors are in use as this changes, depending on time of day/wind direction Old access from promenade has been closed for years meaning visitors (particularly elderly/disabled) have difficulty reaching the promenade/beach area. This access should be reinstated	2
3b	Access Disabled	Pedestrian/disabled access is better since recent upgrade Lift is not clearly signposted and the area around the lift on both platforms is very dark	Drop kerbs/tactile paving/pedestrian crossing in car park Signs denoting which entrance doors are in use as this changes depending on time of day/wind direction Old access from promenade has been closed for years meaning visitors (particularly elderly/disabled) have difficulty reaching the prom/beach area. This access should be reinstated Improved signage for lift and better lighting in the lift area	
4	Lighting	Lighting in place in all areas.	Better lighting around the closed exit especially for night time, when station un-manned Better lighting at the lift areas For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable.	2



		Adequate apart from the signage for the lift on the platforms	Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others. Clearer signage for the lift on the platforms Symbol signage could be marked more visible and larger e.g. lift signs with arrows (for visually impaired persons)	
6	Electronic signage	In place for all platforms.	Adequate – a suggestion: Incorporate an electronic timetable into the self-service machines or a stand-alone touchscreen timetable (for visually impaired persons) Digital clock and train destinations be made into larger font (for visually impaired persons)	A
7	Seating	Good. Legacy "Colwyn Bay" Seating Good colour contrast for visually impaired persons	Legacy Seating much loved and must be kept	A
8	Shelters	Good - recently refurbished	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia. Black buffer type barriers are rusty and need painting/de-rusting	1
10	Toilets	Provided within station area.	Toilets need to be reviewed for colour scheme.	1
11	Ticket machines	Ticket machines available.	An option to make the font a bigger size or facility to plug in headphones and have an audio description. Timetable incorporated into the machine (for visually impaired persons)	A
12	Ticket Office	Ticket office within station.	The booking office is extremely accessible but brighter lighting would be an improvement	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles	No staff in the evening hence the issues with the exit Ticket machines not accessible for evening trains	
15	Extra information	1. Tactile paving	1. Needs tactile paving along the platforms to clearly define	1



		<p>2. Train planter is a lovely feature</p>	<p>the platform edge. This needs to happen ASAP</p> <p>2. Needs to be a brighter colour as it is difficult for a visually impaired person to pick out – planters along the platform could be sensory to help visually impaired people. Planters on station need replacing. Volunteers currently maintain them.</p>	<p>2</p>
		<p>3. Bricked up windows on platform 2 – very unsightly with faded peeling paint/plaster/concrete</p>	<p>3. Suggest painting or re-plastering these areas or preferably install billboards with facsimile vintage railway posters. Paintings on Platform 2 should be kept as they brighten up the station</p>	<p>2</p>
		<p>4. Bricks missing and cracks in wall on the periphery of the station where it adjoins the path down to the promenade/beach</p>		
		<p>5, Anti- pigeon measures are needed on the bridge between platforms to alleviate the need for cleaning of droppings which could cause a slip hazard</p>		
		<p>Colwyn Bay Station has been greatly improved since the refurbishment but passengers/station users should have been included in the consultation to identify any issues before the works went ahead</p>		

STATION LLANDUDNO JUNCTION (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)



No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station.	Missing lighted bollard needs replacing. Removal of bird nets on humane grounds.	A
2	Bus links	Bus services leave on forecourt.	There should be bus information provided at the station. Bus shelter needs good clean up.	2
3	Access	Good access with lifts available.	Adequate.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Seating	Many benches provided along with two waiting rooms.	Acceptable.	A
8	Shelters	All platforms have shelter with awnings and waiting rooms.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia. Fences to car park areas poor and needs attention.	1
10	Toilets	Provided on Platforms.	Toilets need to be reviewed for colour scheme.	1
11	Ticket machines	Ticket machine available.	New ticket machines installed. Misleading machine with button to speak with no signage.	A
12	Ticket Office	A full ticket office and information desk is available.	Adequate.	A
13	Catering facilities	Catering facilities on the platform.	A later opening time for the café facility is required.	1
14	Other	See summary for general principles		

STATION LLANDUDNO (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)



No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station.	Adequate.	A
2	Bus links	Bus services leave on forecourt.	There should be bus information provided at the station.	2
3	Access	Good level access.	Adequate.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to read them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Seating	Many benches provided along with two waiting rooms.	Acceptable.	A
8	Shelters	All platforms have shelter with awnings and waiting rooms.	Acceptable.	A
9	Fences and railings	In good condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Provided on concourse.	Toilets need to be reviewed for colour scheme.	1
11	Ticket machines	Ticket machines available.	New machines installed.	A
12	Ticket Office	A full ticket office and information desk is available.	Adequate.	A
13	Catering facilities	Catering facilities close to the station.	Adequate.	A
14	Other	See summary for general principles		



(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station.	Adequate.	A
2	Bus links	Bus services leave on forecourt.	There should be bus information provided at the station.	2
3	Access	Good access with lifts available.	Adequate. Lifts could be more user friendly.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Seating	Many benches provided along with two waiting rooms.	Needs update, looks old and tired.	2
8	Shelters	All platforms have shelter with awnings and waiting rooms.	Waiting rooms areas not welcoming, needs updating.	2
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Provided within station.	Toilets need to be reviewed for colour scheme.	1
11	Ticket machines	Available within station.	New machines installed.	A
12	Ticket Office	A full ticket office and information desk is available.	Needs updating. Adequate.	A
13	Catering facilities	Catering facilities are provided within the station.	A later opening time for the café facility is required.	1
14	Other	See summary for general principles		

STATION HOLYHEAD (LEVEL 1)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)



No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station.	Adequate.	A
2	Bus links	Bus services leave on forecourt.	There should be bus information provided at the station.	2
3	Access	Good Level access.	Adequate.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to read them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Seating	Many benches provided along with two waiting rooms.	Acceptable.	A
8	Shelters	All platforms have shelter with awnings and waiting rooms.	Acceptable.	A
9	Fences and railings	In poor condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Provided on Platforms 4-7 only.	Toilets need to be reviewed for colour scheme.	1
11	Ticket machines	Available within station.	New machines installed.	A
12	Ticket Office	A full ticket office and information desk is available.	Adequate.	A
13	Catering facilities	Catering facilities are available within the station.	A later opening time for the café facility is required.	1
14	Other	See summary for general principles		

APPENDIX C

Schedule level 2 works for each station



STATION CONWY (LEVEL 2)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station a short walk away, often full.	Adequate.	A
2	Bus links	Bus services leave outside station.	There should be bus information provided at the station.	2
3	Access	Good access with lifts available.	Adequate.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	No seating.	Needs seating provision. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	A
8	Shelters	All platforms have shelter.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Ticket machine available.	New ticket machines in place.	A
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

STATION DAGANWY (LEVEL 2)



(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Limited car parking close to station.	Adequate.	A
2	Bus links	Bus services leave outside station.	There should be bus information provided at the station.	2
3	Access	Good access.	The Station has very low passenger numbers so investment in disabled access to the Up platform wouldn't be justified; it would only be for a single stop to Llandudno and there are other transport alternatives.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	A
8	Shelters	All platforms have shelter.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	1
11	Ticket machines	Ticket machine available..	New machines installed.	A
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

STATION LLANFAIRFECHAN (LEVEL 2)



(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park close to station.	Adequate.	A
2	Bus links	Bus services leave outside station.	There should be bus information provided at the station.	2
3	Access	Access by footbridge only.	Adequate for station use but need for level access to platforms required.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	A
8	Shelters	All platforms have shelter.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Available.	New machines installed.	A
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

STATION PENMAENMAWR (LEVEL 2)



(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Limited car parking close to station.	Adequate.	A
2	Bus links	Bus services leave outside station.	There should be bus information provided at the station.	2
3	Access	Good access available.	Adequate.	A
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to read them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	A
8	Shelters	All platforms have shelter.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Available.	New machines installed.	
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

APPENDIX D

Schedule level 3 works for each station



STATION LLANFAIRPWLL (LEVEL 3)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Station car park next to station.	Adequate.	A
2	Bus links	Bus services leave outside station.	There should be bus information provided at the station.	2
3	Access	Good level access to one platform. Footbridge for access to second platform.	Needs level access to both platforms for disabled.	2
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to read them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	A
8	Shelters	All platforms have shelters.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Not available.	Probably not viable to provide this service.	
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

STATION BODORGAN (LEVEL 3)



(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Limited parking.	Adequate.	A
2	Bus links	No applicable.	There should be bus information provided at the station.	2
3	Access	Good level access to both platforms. Link between platforms is via footway over the railway.	Access over the railway no acceptable on a main line. It appears to be a public footpath as well. Bridge or some other facility should be investigated to see what is possible.	2
to4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	A
8	Shelters	All platforms have shelter.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Not applicable.	Probably not viable to provide this service.	
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

STATION TY CROES (LEVEL 3)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)



No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Limited car parking.	Adequate.	A
2	Bus links	Not applicable.	There should be bus information provided at the station.	2
3	Access	Staggered platforms, level access from road.	Adequate.	2
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to read them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided along with two waiting rooms.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	2
8	Shelters	All platforms have shelter	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Not applicable.	Probably not a viable service.	
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

STATION ROSNEIGR (LEVEL 3)



(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)

No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Limited car parking.	Adequate.	A
2	Bus links	Not applicable.	There should be bus information provided at the station.	2
3	Access	Good level access to both platforms along poorly surfaced access roads.	Roads need to be repaired.	2
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to reach them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	2
8	Shelters	Limited shelter.	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Not applicable.	Probably not a viable service.	
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

STATION VALLEY (LEVEL 3)

(1 is top priority, 2 reasonably important, 3 is when possible and A is acceptable)



No	Heading	Existing facilities	Suggested improvements	Priority
1	Car Parking	Limited car parking.	Adequate.	A
2	Bus links	Not applicable.	There should be bus information provided at the station.	2
3	Access	Good level access via road over crossing.	Adequate.	
4	Lighting	Lighting in place in all areas.	For a main interchange station lighting is not particularly good and needs a higher Lux rating	1
5	Signage	Timetables and information boards provided on platform.	Information provided needs to be more easily readable. Larger print and less 'clutter' on posters. Signs should be 900mm from the ground to enable those in wheelchairs to read them as well as others.	2
6	Electronic signage	In place for all platforms.	Adequate.	A
7	Benches, seating etc	Benches provided along with two waiting rooms.	Acceptable. Lamp posts and other obstructions should have a yellow or white strip around them for the visually impaired.	2
8	Shelters	All platforms have shelter	Acceptable.	A
9	Fences and railings	In average condition.	The handrails should be painted in TfW red to contrast for those with Dementia.	1
10	Toilets	Not applicable.	Not applicable.	
11	Ticket machines	Not applicable.	Probably not a viable service.	
12	Ticket Office	Not applicable.	Not applicable.	
13	Catering facilities	Not applicable.	Not applicable.	
14	Other	See summary for general principles		

APPENDIX E

SUMMARY OF ESTIMATED COST